

BC1 Supplies or Manufactures a Tangible Product Directly to a CHBA - ER Builder/Renovator

Tangible Products: *A physical item that can be perceived by the sense of touch. Examples of tangible products are: building supplies, windows and doors, etc.*

Member Eligibility

- Only **CHBA – ER General Members** in good standing throughout the competition are eligible to enter. A member in good standing is considered to be one with no outstanding invoices with CHBA – ER and follow the Code of Ethics. Those not in good standing may be eliminated from the competition.

Eligibility

- The member must have **supplied or manufactured a product** to the builder/renovator members during the time frame of **October 1, 2017 to September 30, 2018**.
- A minimum of 5 survey results must be returned to be eligible.
- Members may enter **one** Builders' Choice Award only that **primarily represents their company's business.**
- All information online is considered complete. Any missing information or problems when making online submissions must be communicated to CHBA – ER immediately.

Judging Procedures / Details

Entries will be judged according to the following criteria:

Based on satisfaction survey results for the General Member applicant.

Requirements

- Online Entry Form
- CHBA Complete Member Contact List (Excel spread sheet) Includes company name, email, contact name and number
- 100 words or less on why your company should win this year's Builders Choice award
- Digital image of your company logo
- 5 to 6 images that represent your Company

****If any of the above requirements are not met, this will result in disqualification***

Number of Entries

One (1) submission in this category.

NOTE: Company name will be displayed exactly as indicated on the online entry form in all advertising at the Awards of Excellence in Housing Gala.

Builders Choice Survey (BC1)

Your company name or CHBA-ER membership number: _____

Click on the supplier/trade you currently work with:

I (Your Name) work with the member company below. (Signature) on website

GENERAL MEMBERS BUSINESS OPERATIONS -DEGREE OF DIFFICULTY

1. How would you rate the General Member on the degree of difficulty they face in serving the construction industry?

Surveys Scale: 1 to 5 (low difficulty – high difficulty) - Question 1 ONLY

GENERAL MEMBER ATTRIBUTES

2. Does the General Member keep you up to date on changes, improvements, new service offerings, and cost-effective ideas as they relate to your business?
3. When there is a problem, how responsive is the General Member to helping solve and/or correct the issue?
4. Does their level of operational and service excellence meet your expectations?
5. Does the General Member provide rush services when requested to assist in meeting tight timelines?
6. Does the General Member help solve issues which are not directly related to their service lines, but they have expertise in that area?
7. Does the General Member perform their service requests on the dates promised?
8. Is the General Member active within CHBA Edmonton through committees and/or sponsoring/attending CHBA events?
9. If asked, how likely are you to recommend the General Member to other companies?

Surveys Scale: 1 to 5 (never, sometimes, and always) – Question 2 through 9

BC2 Supplies and Installs a Tangible Product Directly to a CHBA - ER Builder/Renovator

Tangible Products: *A physical item that can be perceived by the sense of touch. Examples of tangible products are: heating, mechanical, plumbing, fireplaces, cabinets, and flooring etc.*

Member Eligibility

- Only **CHBA – ER General Members** in good standing throughout the competition are eligible to enter. A member in good standing is considered to be one with no outstanding invoices with CHBA – ER and follow the Code of Ethics. Those not in good standing may be eliminated from the competition.

Eligibility

- The member must have **supplied and installed products** to the builder/renovator members during the time frame of **October 1, 2017 to September 30, 2018**.
- A minimum of 5 survey results must be returned to be eligible.
- Members may enter **one** Builders' Choice Award only that **primarily represents their company's business.**

All information online is considered complete. Any missing information or problems when making online submissions must be communicated to CHBA – ER immediately.

Judging Procedures / Details

Entries will be judged according to the following criteria:

Based on satisfaction survey results for the General Member applicant.

Requirements

- Online Entry Form
- CHBA Complete Member Contact List (Excel spread sheet) Includes company name, email, contact name and number
- 100 words or less on why your company should win this year's Builders Choice award
- Digital image of your company logo
- 5 to 6 images that represent your Company

****If any of the above requirements are not met, this will result in disqualification***

Number of Entries

One (1) submission in this category.

NOTE: Company name will be displayed exactly as indicated on the online entry form in all advertising at the Awards of Excellence in Housing Gala.

Builders Choice Survey (BC2)

Your company name or CHBA-ER membership number: _____

Click on the supplier/trade you currently work with:

I (Your Name) work with the member company below. (Signature) on website

GENERAL MEMBERS BUSINESS OPERATIONS -DEGREE OF DIFFICULTY

1. How would you rate the General Member on the degree of difficulty they face in serving the construction industry?

Surveys Scale: 1 to 5 (low difficulty – high difficulty) - Question 1 ONLY

GENERAL MEMBER ATTRIBUTES

1. Does the General Member keep you up to date on changes, improvements, new service offerings, and cost-effective ideas as they relate to your business?
2. When there is a problem, how responsive is the General Member to helping solve and/or correct the issue?
3. Does their level of operational and service excellence meet your expectations?
4. Does the General Member provide rush services when requested to assist in meeting tight timelines?
5. Does the General Member help solve issues which are not directly related to their service lines, but they have expertise in that area?
6. Does the General Member perform their service requests on the dates promised?
7. Is the General Member active within CHBA Edmonton through committees and/or sponsoring/attending CHBA events?
8. If asked, how likely are you to recommend the General Member to other companies?

Surveys Scale: 1 to 5 (never, sometimes, and always) – Question 2 through 9

BC3 Supplies a Service Directly to a CHBA - ER Builder/Renovator

Examples of companies that may enter in this category: financial, media, surveyors and warranty companies etc.

Member Eligibility

- Only **CHBA – ER General Members** in good standing throughout the competition are eligible to enter. A member in good standing is considered to be one with no outstanding invoices with CHBA – ER and follow the Code of Ethics. Those not in good standing may be eliminated from the competition.

Eligibility

- The member must have **provided a service** to the builder/renovator members during the time frame of **October 1, 2017 to September 30, 2018**.
- A minimum of 5 survey results must be returned to be eligible.
- Members may enter **one** Builders' Choice Award only that **primarily represents their company's business.**
- All information online is considered complete. Any missing information or problems when making online submissions must be communicated to CHBA – ER immediately.

Judging Procedures / Details

Entries will be judged according to the following criteria:

Based on satisfaction survey results for the General Member applicant.

Requirements

- Online Entry Form
- CHBA Complete Member Contact List (Excel spread sheet) Includes company name, email, contact name and number
- 100 words or less on why your company should win this year's Builders Choice award
- Digital image of your company logo
- 5 to 6 images that represent your Company

****If any of the above requirements are not met, this will result in disqualification***

Number of Entries

One (1) submission in this category.

NOTE: Company name will be displayed exactly as indicated on the online entry form in all advertising at the Awards of Excellence in Housing Gala.

Builders Choice Survey (BC3)

Your company name or CHBA-ER membership number: _____

Click on the supplier/trade you currently work with:

I (Your Name) work with the member company below. (Signature) on website

GENERAL MEMBERS BUSINESS OPERATIONS -DEGREE OF DIFFICULTY

1. How would you rate the General Member on the degree of difficulty they face in serving the construction industry?

Surveys Scale: 1 to 5 (low difficulty – high difficulty) - Question 1 ONLY

GENERAL MEMBER ATTRIBUTES

1. Does the General Member keep you up to date on changes, improvements, new service offerings, and cost-effective ideas as they relate to your business?
2. When there is a problem, how responsive is the General Member to helping solve and/or correct the issue?
3. Does their level of operational and service excellence meet your expectations?
4. Does the General Member provide rush services when requested to assist in meeting tight timelines?
5. Does the General Member help solve issues which are not directly related to their service lines, but they have expertise in that area?
6. Does the General Member perform their service requests on the dates promised?
7. Is the General Member active within CHBA Edmonton through committees and/or sponsoring/attending CHBA events?
8. If asked, how likely are you to recommend the General Member to other companies?

Surveys Scale: 1 to 5 (never, sometimes, and always) – Question 2 through 9